



# FY 2024 Curbside Collection Program Frequently Asked Questions (FAQs)



In addition to the below information, on Monday, August 7<sup>th</sup>, 2023, at 5:30 pm, the Town will be hosting a public forum at the Halifax Town Hall to review the program and answer any questions that the public may have. Please feel free to attend either in-person or virtually via Zoom using the details below to hear all about this new program.

Meeting Link: <https://www.halifax-ma.org/meet/RSWP>

Dial-In Number: (781) 561-7046

One-Tap Mobile: +17815617046,,88089823297#

Meeting ID: 880 8982 3297

Passcode: 635458



SCAN ME

**1. Why is the Town phasing out the PAYT (Pay as You Throw) Program?**

- a. We are unable to find a trash hauler willing to collect the individual bags at the curb. The new program was developed to allow the Town to continue providing curbside collection services for trash and recycling.

**2. Who is the Town's new trash hauler?**

- a. All State Waste, Inc.

**3. Will I be receiving a 64-gallon tote for both trash and recycling?**

- a. Totes will be for trash only. The implementation of recycling totes may be introduced in the future. Enhancements to the Town's Curbside Collection Program will always be explored and discussed; however, they are ultimately dependent on the success of the Curbside Collection Program to maintain fiscally sound operations.

**4. Will a new recycling bin be provided as part of the new Curbside Collection Program?**

- a. No. There is no specific bin for recycling collection; however, any bin(s) utilized for recycling collection services must clearly be marked.

**5. If I choose not to opt-in to the Curbside Collection Program, will I be able to continue participating in the Town's Recycling Program?**

- a. Yes. You can still use the Recycling Center's services so long as you have a valid Recycling Sticker. If you do not opt-in, you will no longer receive curbside collection services.

*Note: If you do not opt-in, your existing Recycling Sticker will be valid through December 31<sup>st</sup>, 2023.*

**6. Will the existing \$50 fee for a Recycling Sticker increase as part of the new Curbside Collection Program?**

- a. Yes. The new fee for a Recycling Sticker will be \$75. You can apply for a 2024 Recycling Sticker beginning November 15<sup>th</sup>, 2023, at the Halifax Recycling Center. Recycling Stickers are valid for a period of one year, January to December.

*Note: Only those who decide not to opt-in will be required to apply for a Recycling Sticker annually and pay the \$75 fee.*

**7. If I opt-in, will I be able to use the Recycling Center's services?**

- a. Yes. Access to the Recycling Center and its services are included as part of the new Curbside Collection Program and you will no longer need to apply for a Recycling Sticker every year so long as you are enrolled in the Town's Curbside Collection Program.

**8. If I live in an apartment, housing complex, or similar tenant/unit-based residence, must I opt-in to the Curbside Collection Program to continue receiving trash and recycling collection services or is my landlord/complex manager/housing association responsible for opting-in on my behalf?**

- a. This is a conversation you must have with your landlord, complex manager, homeowner association, etc.

**9. Is there an option to receive a smaller sized tote that will accommodate my limited storage space or minimal waste disposal?**

- a. There is not.

**10. Is there an option to acquire a second tote for my household?**

- a. Yes. A second tote is available for an added annual fee of \$250 and can be obtained by contacting the Halifax Recycling Center at (781) 293-1732.

**11. Can I share a tote with my neighbor(s) and split the cost of the Curbside Collection utility bill?**

- a. The cost of the program is a per-unit fee. Sharing totes across multiple units and/or households is not allowed.

**12. How much does the Town's new Curbside Collection Program cost?**

- a. \$400 per year. You will be billed semi-annually in March and September, each bill being \$200.

**13. How will the semi-annual billing be distributed?**

- a. Bills will be mailed out in September and March; each bill being \$200.

**14. Am I able to opt-in after September 4<sup>th</sup>, 2023?**

- a. You can opt-in at any point, but if opting-in after August 16<sup>th</sup>, you may not have a trash tote delivered prior to the September 4<sup>th</sup> start date. Totes will be available for pick-up at the recycling center for those that did not meet the August 16<sup>th</sup> deadline.

**15. Am I able to opt-in at any point throughout the year?**

- a. You can opt-in at any point throughout the year, but tote delivery will vary after the September 4<sup>th</sup> start date. Also, billing for the program is not prorated and you will be required to pay the full fee regardless of when opting in.

**16. Am I able to opt out of the Town's Curbside Collection Program?**

- a. You can opt-out of the program at any time by calling the Halifax Recycling Center. Please note that when opting out, you will be required to pay the fee for the current 6-month billing cycle, which will not be prorated.

**17. Am I required to provide any documentation to the Town that I have a private trash and/or recycling collection service?**

- a. No.

**18. Will I still receive an annual recycling bill and have to apply for an abatement if I have a private hauler?**

- a. No. The recycling and trash programs are being combined to create one opt-in program. If you do not opt-in, you will not receive any curbside collection services and will not receive a bill.

**19. Is there a discounted rate available for low income and/or senior citizens?**

- a. Not at this time.

**20. Will the Town Continue to operate the curbside collection of recycling or will All State Waste?**

- a. The Town will continue to run the recycling services. All State Waste will only be collecting the curbside trash in the provided totes.