

Plate Cancellation and Revocation

- Requirement since end of 2019
- Customer is required to reinstate the plate by paying the reinstatement fee of \$50, so the plate is in an eligible status to cancel the plate

Example:

- Customer has moved out of state and registered vehicle in new state and without cancelling MA plates
 - Insurance company revokes policy and notifies the RMV
 - RMV "marks the record" as revoked due to revoked insurance policy
 - Plate now in revocation status and customer cannot cancel plate until revocation is cleared by paying fee of \$50
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- To process the transaction, the customer may contact the RMV via:
 - Call center - 857-388-8000
 - If customer does not settle issue, customer will continue receiving excise bills